



What is a Critical Incident?

A Critical Incident can include *but is not limited to;*

- Natural Disaster
- Drug and Alcohol abuse
- Domestic/ Racially-motivated violence/abuse
- Missing Students
- Student suicide attempt
- Student robbery/physical assault or other personal attack
- Acute illness (physical or mental)
- Student death
- Students in legal difficulties
- Chemical, radiation or bio-hazard spillage
- Fire, explosion, bomb threat

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Who should I contact if I believe a critical incident has occurred/is about to occur:

CONTACT DETAILS IN CASE OF CRITICAL INCIDENT

Monday to Friday 8.30 to 5.30 Manager, Student Administration: Elly Priestly Administration Officer: Marianne Heimel	T: 6200 6210 E: admissions@waifs.edu.au / E : elly@waifs.wa.edu.au E: erin@waifs.wa.edu.au
Monday to Friday 8.30 to 5.30 Campus Manager (Highgate): Tracy Thomas	T: 9228 8328 E: tracy@waifs.wa.edu.au
Saturday and Sunday 8.30a.m. to 5.30p.m. – Administration/Student support: Erin Hinsley	Tel: 9228 8328 E: erin@waifs.wa.edu.au
Monday to Thursday 5.30p.m. to 9.30p.m. Jerly PEREGRINO	Tel : 9228 8328 E : jerly@waifs.wa.edu.au
Monday to Sunday 8.30 a.m. to 5.30p.m. CEO: Louise Edwards	T: 0430 965 368 E: ceo@waifs.edu.au
Monday to Sunday 8.30 a.m. to 5.30p.m. Managing Director: Sean Tuhakaraina	T: 0430 965 389 E: sean@waifs.edu.au

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The following support services are also available:

State Emergency Services:	
Ambulance	
Fire	DIAL: 000
Police	DIAL: 112 on mobile or if out of range
Free Support Services:	
Samaritans	24 hr crisis line T: 9381-5555 Samaritans Youthline – T: 9388-2500
Lifeline Australia – 24 Hour COUNSELLING SERVICE – ANY ISSUE	T: 13 11 44 W: lifeline.org.au

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Free Support Services:

Sexual Assault Resource Centre (based at King Edward Memorial Hospital)

W:kemh.health.wa.gov.au/services/sarc/index.htm

Emergency Contact 24hr Crisis Line	(08) 9340 1828
Freecall	1800 199 888
Business Hours	8:30 am – 5:00 pm
Telephone	(08) 9340 1820
Fax	(08) 9381 5426
Email	SARCDuty@health.wa.gov.au

FOR MEN:

T: 1800 000 199

Gay & Lesbian

T: 1800 184527

W: .glccs.org.au

Family Planning WA

W:fpwa.org.au/

Sexual Health Helpline Phone: (08) 9227-6177

Offers confidential advice on sexual health matters, family planning, clinical services, education, contraception, pregnancy and sexually transmitted infections

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HELP WITH ADDICTION	
Alcohol and Drugs	T: 1800 888 236 W: counsellingonline.org.au W: dao.health.wa.gov.au/ T: 9442 5000
Gambling	T: 1800 633 635 W: dgr.nsw.gov.au/gaming_hfpg_gline.asp
INTERPRETING SERVICES	
TRANSLATING & INTERPRETING SERVICE (TIS)	T: 13 14 50

**IF YOU WOULD LIKE A COPY OF THIS FOR
YOUR OWN PERSONAL RECORDS, PLEASE
ASK RECEPTION TO PRINT/EMAIL TO YOU.**

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